

SEPTEMBER 2011



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR

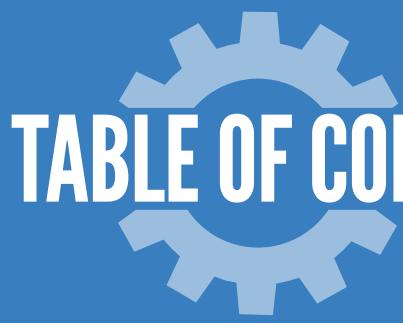


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SEPTEMBER 2011

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.7%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 10/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$22,037,761.34**

Number of Employers in the Shared Work Program: **410**

Number of Affected Employees in the Shared Work Program: **27,991**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in September: **682**

SIF Balance (as of 9/30/11): **\$6,669,303.19**

New Permanent Total Disability (PTD) Claims Paid: **0**

New PTD Awards: **17**

Average PTD First Payment: **\$0**

PTD Recipients: **1,033**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$371,013.00**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$66,240.00**

Number of Missouri Miners Trained: **277**

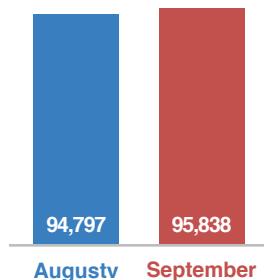
Number of Hazards Found at Missouri Mine Sites: **92**

Number of Miners Assisted by Hazards Removed: **236**

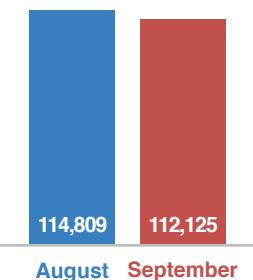
DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

CALLS ANSWERED



CALLS IN QUEUE

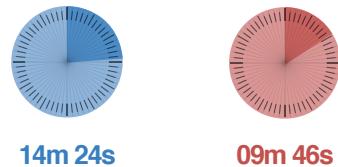


AVERAGE TIME CALLS IN QUEUE



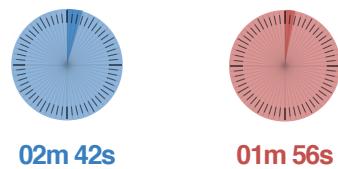
Line to speak with a representative to file a new or renewed claim.

Help



Line to speak with a representative about a question or issue with their claim

Priority



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

UI CASES REFERRED FOR PROSECUTION

August **61** Sept. **51**

MONEY RECOVERED IN FRAUD*

August \$723,607 / Sept. \$657,371 / YTD: \$8,318,993

MISCLASSIFIED WORKERS IDENTIFIED

August 945 / September 448 / YTD: 6,463

ACCOUNTS/EMPLOYERS WITH MISCLASSIFIED WORKERS

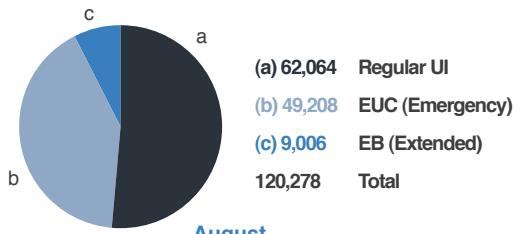
August 117 / September 101 / YTD: 978

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

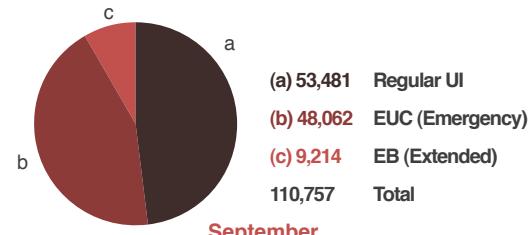
August \$114,495 / September \$121,813 / YTD: \$992,981

* monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



August



September

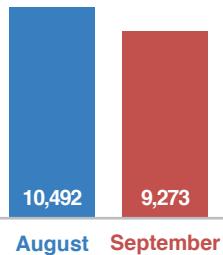
DELINQUENT EMPLOYMENT TAXES COLLECTED



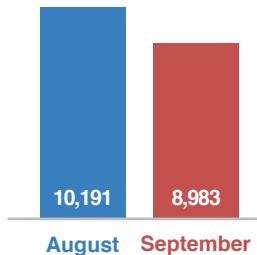
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

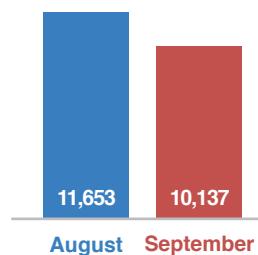
WORKPLACE INJURIES, FATALITIES
(FROIs PLUS CLAIMS) REPORTED
TO THE DIVISION



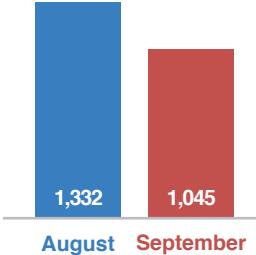
FIRST REPORTS OF INJURIES
(FROIs) FILED



WORKERS' COMPENSATION
CASES PROCESSED

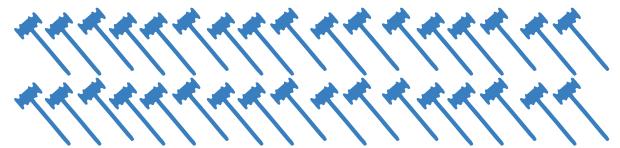


CLAIMS FOR COMPENSATION
RESOLVED

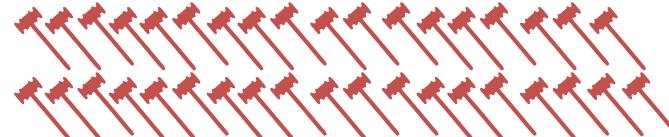


FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION

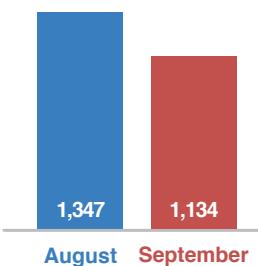
August **34**



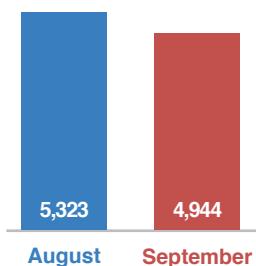
September **37**



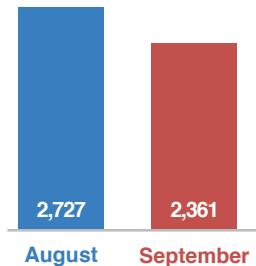
CLICKS ON "ARE YOU COVERED?"
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



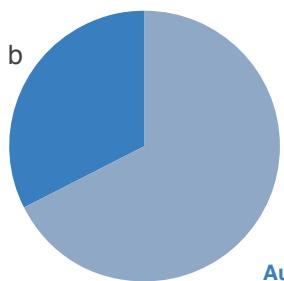
POLICY DETAIL INFORMATION
REQUEST FROM CVS



DIVISION OF LABOR STANDARDS

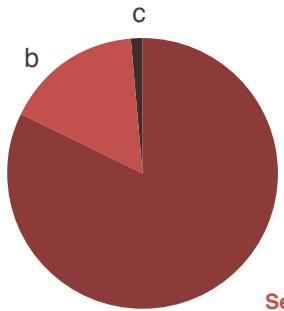
Carla Buschjost, Division Director

COMPLAINTS RECEIVED



(a) 75 Minimum Wage
(b) 36 Prevailing Wage
(c) 00 Child Labor
111 Total

August

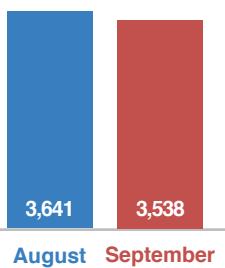


(a) 70 Minimum Wage
(b) 14 Prevailing Wage
(c) 01 Child Labor
85 Total

September

CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



August September

INVESTIGATIONS CLOSED

August September

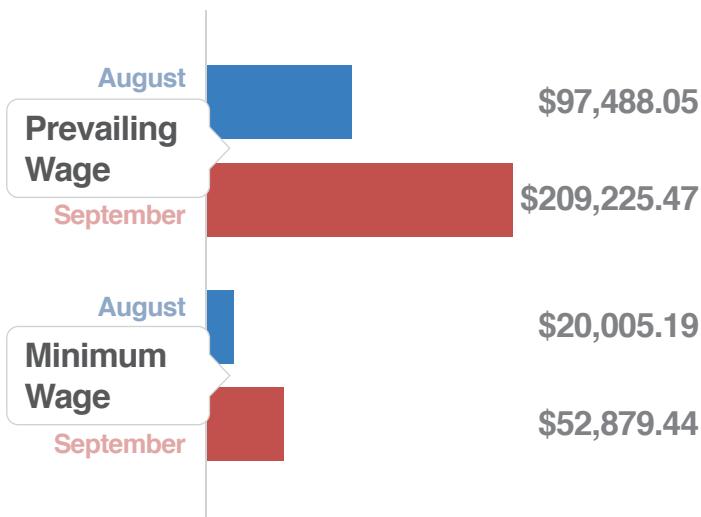
82 42

CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

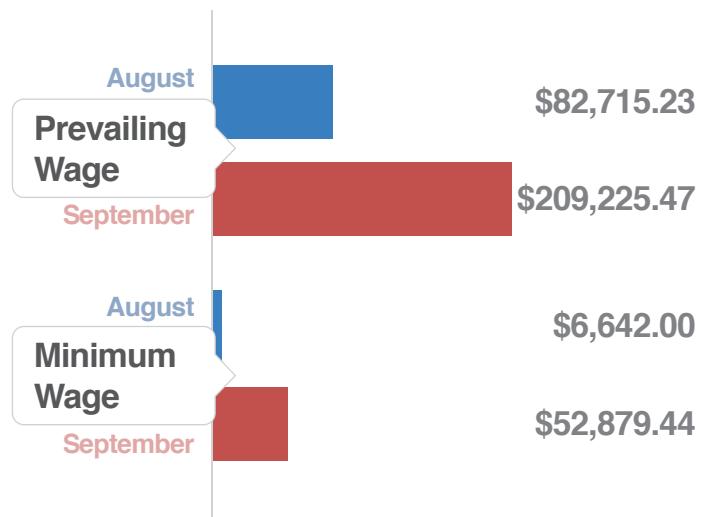
Attorney General	August	0
Attorney General	September	0
Prosecutor	August	1
Prosecutor	September	0

AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assesed



Restitution Collected



DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



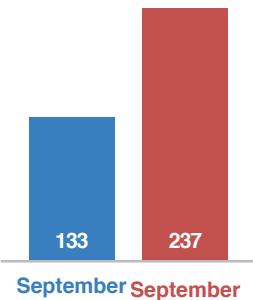
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

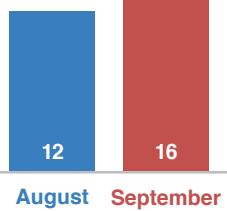
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

12 Within 180 Days
2 After 550 Days
35 Total



38 Within 180 Days
2 After 550 Days
53 Total



CASES SET FOR HEARING

August 0 / Sept. 0

CASES APPEALED IN CIRCUIT COURT

August 0 / Sep. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

Participants	August	September
Sessions	298	370
	03	04

WEBSITE HITS FOR SPECIFIC PAGES

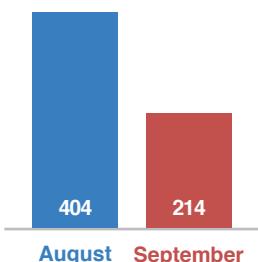
DIVISION OF WORKERS' COMPENSATION WEB HITS

	August	September
Workers' Compensation	10,094	9,169
Second Injury Fund	584	533

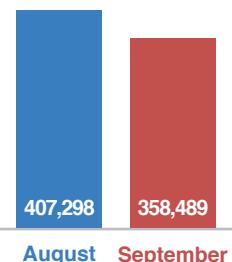
DIVISION OF LABOR STANDARDS WEB HITS

	August	September
Minimum Wage	9,690	8,379
Wage & Hour	3,775	3,397

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

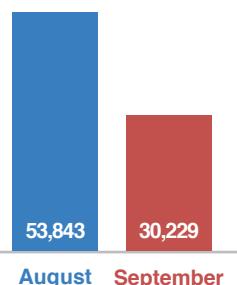


UI INTERNET CLAIMS WEB HITS

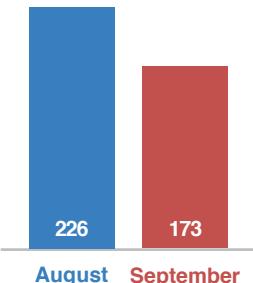


USTAR WEB HITS

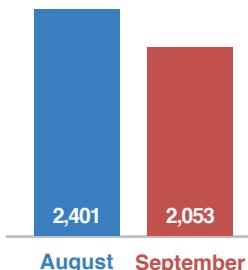
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM

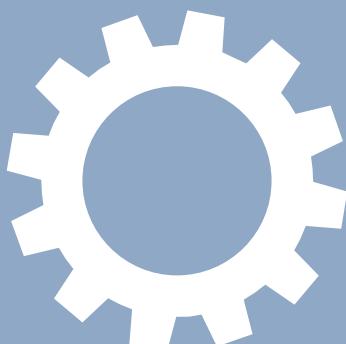


MISSOURI COMMISSION ON HUMAN RIGHTS

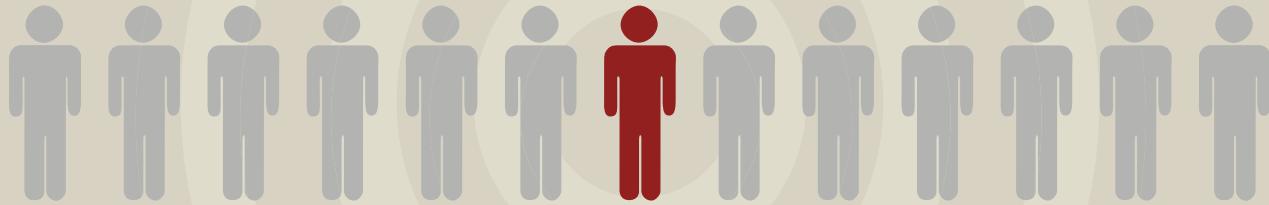


**TOTAL LABOR.MO.GOV
WEBSITE HITS SEPTEMBER**

651,790



Are you OFF THE BOOKS?



1099 FRAUD - WORKER MISCLASSIFICATION

The Department increased efforts in identifying worker misclassification/1099 Fraud starting in 2009 which included more industry based targeted audits as well as the hiring of more staff. In addition, the Department launched a new campaign **Off the Books** to educate employers about their unemployment tax and workers' compensation responsibilities as well as inform employees about their rights as workers. **Off the Books** included a new website, a hotline number, online assessment, and access to free training for businesses and organization.

573-751-1099 / HOTLINE



AS OF
OCTOBER 19, 2011



labor.mo.gov/offthebooks / WEBSITE



AS OF
AUGUST 31, 2011

identified
5,899
misclassified workers

employed by
874
employers

additional amount owed by employers
\$837,593.03
due to misclassification